

OKAY

Conversations



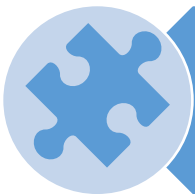
Open ended question that cannot be answered yes or no.



Kudos that let the other person know you DO see the good in them.



Ask-tell-ask prevents “lectures” by asking if it’s okay if you explain something, then discussing.



Yes, that’s what I mean happens when you double check to make sure that you understand.



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